

Privacy Policy

This policy applies to all information collected or submitted on Rocket Garden Labs website and our Apps for iPhone and any other devices and platforms.

Information we collect

New Rocket Garden Labs accounts are created anonymously, without email addresses or passwords.

You may optionally add an email address and a password to your account, or request that we remove these by sending an email to contact@rocketgardenlabs.com

Email addresses are **only** used for logging in, password resets, responding to emails that you initiate, and sending notifications that you request. We may from time to time send informational emails providing tips and product announcements via our websites and blog, but these will not be presented in any of our Apps.

We may collect anonymous statistics about which parts of our Apps are used, not used, or have caused errors in order to improve the quality and usefulness of the Apps.

Technical basics

If you enable notifications, we must store a token to send them.

If you upload files to Rocket Garden Labs, we need to store them until you delete them, or if you are not able to do because the App or Service does not provide a means to do that we will delete them after you contact us at contact@rocketgardenlabs.com

If you subscribe to a password-protected service, we need to store the credentials you provide in order to keep it updated.

We may use cookies as part of optional web based Services and similar tokens in the Apps to keep you logged in.

Our server software may also store basic technical information, such as your IP address, in temporary memory or logs.

Ads and analytics

Rocket Garden Labs app collects aggregate, anonymous statistics, such as the percentage of users who use particular features, to improve the app.

We may use information about your individual subscription or lack of it, to present ads internally promoting our Apps own features and services, this information is only known locally to the App. Any other subscription data and its privacy is covered by Apple who maintain the subscription store as part of the App Store.

Information usage

We use the information we collect to operate and improve our website, Apps, and customer support.

We do not share personal information with outside parties except to the extent necessary to accomplish Rocket Garden Labs functionality. We may share anonymous, aggregate statistics with outside parties, such as how many people use certain features of Rocket Garden Labs Apps.

We may disclose your information in response to subpoenas, court orders, or other legal requirements; to exercise our legal rights or defend against legal claims; to investigate, prevent, or take action regarding illegal activities, suspected fraud or abuse, violations of our policies; or to protect our rights and property.

In the future, we may sell to, buy, merge with, or partner with other businesses. In such transactions, user information may be among the transferred assets.

Security

We implement a variety of security measures to help keep your information secure. For instance, all communication with the app and website requires HTTPS with certificate pinning. Passwords are [hashed](#), not stored, using industry-standard methods (currently [bcrypt](#)).

Accessing, changing, or deleting information

We do not require any account signup in order to use our Apps, but some optional services may require account setup to function

Where you have decided to use a service that requires account signup, you may access or change your information or delete your account from the Rocket Garden Labs iOS Apps, or where this facility is not provided within an App you may contact us via contact@rocketgardenlabs.com to request that we delete or change these on your behalf.

Deleted information may be kept in backups for up to 90 days. Backups are encrypted and are only accessed if needed for disaster recovery.

Rocket Garden Labs may delete your information at any time and for any reason, such as technical needs, legal concerns, abuse prevention, removal of idle accounts, data loss, or any other reason.

Third-party links and content

Rocket Garden Labs Apps may from time to time display links and content from third-party sites. These have their own independent privacy policies, and we have no responsibility or liability for their content or activities.

California Online Privacy Protection Act Compliance

We comply with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

Children's Online Privacy Protection Act Compliance

We never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

Information for European Union Customers

By using Rocket Garden Labs and providing your information, you authorize us to collect, use, and store your information outside of the European Union.

International Transfers of Information

Information may be processed, stored, and used outside of the country in which you are located. Data privacy laws vary across jurisdictions, and different laws may be applicable to your data depending on where it is processed, stored, or used.

Your Consent

By using our Services or Apps, you consent to our privacy policy.

Contacting Us

If you have questions regarding this privacy policy, you may email contact@rocketgardenlabs.com.